service design for social impact elevating impact & creating purpose at work

50+

you've got time

you've got time

you've got time

40+



why wait?

put your calling into action without more ado

what does that mean?

10 min

calling impact meaning/passion change-making

what's yours?

10 min

how'd it go?

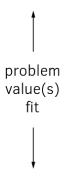


jobs to be done





service ecosystem







Why Solve It?

inspiration, value(s), motivation



How Solve It?

strategy, tactics



what do you for?



What Problem?

jobs to be done



Whose Problem?

service ecosystem



Why Solve It?

inspiration, value(s), motivation

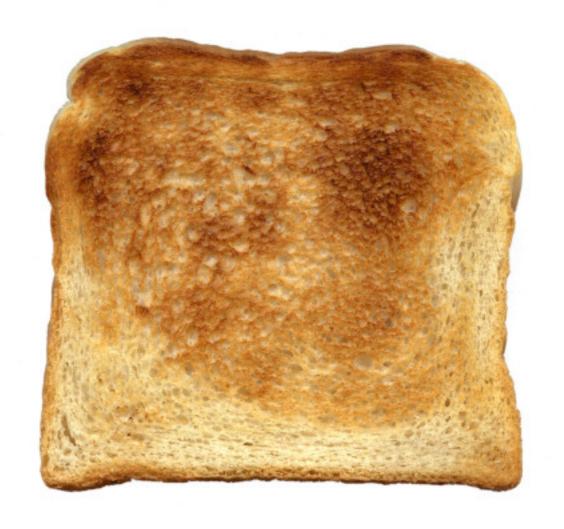


How Solve It?

strategy, tactics



where do you solve it?



3 things

5 min



jobs to be done





service ecosystem

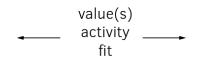






Why Solve It?

inspiration, value(s), motivation



How Solve It?

strategy, tactics







Joan Ball Founder, WOMBLab Associate Professor, Tobin College or bus St. John's University, Queens NY @joanpball (LinkedIn/Twitter/Instagram) Associate Professor, Tobin College of Business